

45 View Royal Avenue | Victoria, BC V9B 1A6 p: 250-479-6800 | f: 250-727-9551 | <u>www.viewroyal.ca</u>



Sewer Utility Invoice Notice

The Town of View Royal issues annual sewer utility invoices mid-October, with payment due Thursday, November 30, 2023. Residential sewer user fees are based on the previous November to April water consumption.

Frequently Asked Questions – Sewer Utility Fees

Access your sewer utility account information online and sign up for electronic billing! Log in securely to your account to find out if we've processed your payment, check your balance, access historical transactions, view or print your invoice and manage invoice delivery preferences. Access Online Services at <u>viewroyal.ca</u> and use your unique access PIN and account number shown on your invoice.

If you have not received your invoice by October 31, 2023, please contact the Finance Department.

Contact

 Finance Department 250-708-2270 finance@viewroyal.ca

October is Cyber Security Awareness Month in Canada

Cyber Security Awareness Month is an internationally recognized campaign held each October to help the public learn more about the importance of cyber security. The campaign helps Canadians stay secure online by teaching them simple steps to protect themselves and their devices.



In our increasingly connected world, cyber threats can pose significant risks to individuals, organizations and communities. But through our collective efforts, we can educate, empower and protect ourselves and those around us. By taking steps, like sharing <u>Get Cyber Safe</u>'s posts on social media, talking to our coworkers, friends and family about cyber security, and practicing good cyber security habits ourselves, everyone can make a difference.

Together, we can raise the bar for cyber security in Canada and create a safer future for generations to come. Learn more at: <u>Get Cyber Safe</u>.

Lawn & Garden Waste Curbside Collection in November

The Town will be collecting lawn and garden waste (grass, leaves, flowers, shrub clippings, weeds, and small branches) from the curbside of View Royal residential homes this fall on the following dates:

- For residents who get their weekly garbage picked up on **TUESDAYS**, your lawn and garden waste pick-up day will be **SATURDAY**, **NOV. 4**
- For residents who get their weekly garbage picked up on WEDNESDAYS, your lawn and garden waste pick-up day will be SATURDAY, NOV. 11
- For residents who get their weekly garbage picked up on **THURSDAYS**, your lawn and garden waste pick-up day will be **SATURDAY**, NOV. 18
- For residents who get their weekly garbage picked up on FRIDAYS, your lawn and garden waste pickup day will be SATURDAY, NOV. 25



Residents can put out grass, leaves, flowers, shrub clippings, weeds, and branches for pick up. All items (excluding branches) must be put into recyclable brown paper yard waste bags and must weigh no more than 35 pounds each.

Branches are to be no longer than 3 feet in length, no more than 3 inches in diameter, and are to be bundled and then tied with string in bundles that weigh no more than 35 pounds each.

Bags and branches must be placed at the curbside by 7:00am on the day of collection. Each residence is allowed up to five bags/bundles. Extra decals can be purchased for \$3.00 per bag or bundle at Town Hall.

For more information about this service, or to report a missed pickup, please contact Town Hall at 250-708-2258 or visit <u>https://www.viewroyal.ca/EN/main/municipal/lawn-garden-waste.html#Curbside1</u>

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VRFFA Pumpkin Smash – November 4



Halloween Fun at View Royal Public Safety Building

The View Royal Firefighters Association invites you to bring your family and friends to the View Royal Public Safety Building for some Halloween fun!

Enjoy hot dogs, hot chocolate, Halloween goodies, and a Haunted House!

- When: October 31st, 6:00pm 9:00pm
- Where: View Royal Public Safety Building 333 Island Highway

Contact

• View Royal Fire Department 250-479-7322 firerescue@viewroyal.ca

Upcoming Meetings

| November 7, 2023 | Public Hearing Meeting 7:00pm, View Royal Town Hall or Live Webcast |
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| November 7, 2023 | Council Meeting Following Public Hearing, View Royal Town Hall or Live Webcast |
| November 14, 2023 | Committee of the Whole Meeting 3:30pm, View Royal Town Hall or Live Webcast |
| November 21, 2023 | Council Meeting 7:00pm, View Royal Town Hall or Live Webcast |

Meetings are held in person in Council Chambers as well as virtually via Live Webcast.

The meeting duration will vary according to the agenda. Agendas are normally posted on the Friday prior to the meeting on the <u>Agendas</u>, <u>Minutes & Videos</u> page of the website.

For information, visit <u>https://www.viewroyal.ca/EN/main/town/mayor-council/council-meetings.html</u>.